TOSHIBA OWNER'S MANUAL



ENGLISH



Scan QR CODE to access installation and owner's manual on website. https://www.toshiba-carrier.co.th/manuals/default.aspx

Manual are available in AR/BG/CZ/DA/DE/EL/EN/ES/ET/FI/FR/ HR/HU/IT/LT/LV/NL/NO/PL/PT/RO/RU/SK/SL/SV.



AIR CONDITIONER For general public use Indoor unit (Single Type) RAS-B07, 10, 13, 16, 18, 22, 24G3KVSG-E RAS-B07, 10, 13, 16, 18, 22, 24G3KVSGB-E Outdoor unit (Single Type) RAS-07, 10, 13, 16, 18, 22, 24J2AVSG-E1

Indoor unit (Multi Type) RAS-M05G3KVSG-E RAS-M05G3KVSGB-E

INDOOR UNIT DISPLAY



Display brightness can be adjusted, follow procedure on (1)

PREPARATION BEFORE USE 2

Preparing Filters

- 1. Open the air inlet grille and remove
- the air filters. 2. Attach the filters. (see detail in the Installation Manual).

Loading Batteries (when use wireless operation.)

- 1. Remove the slide cover.
- 2. Insert 2 new batteries (AAA type) following the (+) and (-) positions.

Remote Control Reset

1. Remove the batteries

- 2. Press 🕼 0
- 3. Insert the batteries



AIR FLOW DIRECTION 3



Note:

Do not move the louver manually by others.

The louver may automation positioning by some operation mode.

REMOTE CONTROL

- Infrared signal emitter
- (2) Start/Stop button
- 3 Mode select button
- (4) Temperature button
- (5) Fan speed button
- (6) Menu select button
- (7) Set louver Up-Down button (8) Set louver Left-Right button
- (9) Check button*
 - *Check button under battery cover



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COOLING / FAN ONLY OPERATION 5

- 1. Press CALLE : Select Cool 🎝, or Fan only 🐕
- темр 2. Press 🥳 Set the desired temperature. Min. 17°C, Max. 30°C. • Fan Only: No temperature indication
- 3. Press 2 FAN : Select AUTO, LOW _, LOW+ __, MED ___, MED+ ____, HIGH _____ or QUIET ()

AUTOMATIC OPERATION 6

To automatically select cooling, heating, or fan only operation



TEMP 2. Press C : Set the desired temperature. Min. 17°C, Max. 30°C. •

3. Press FAN : Select AUTO, LOW _, LOW+ __, MED ___, MED+ ____, HIGH ____ or QUIET 💬

HEATING and 8°C OPERATION

For dehumidification, a moderate cooling performance is controlled automatically

- 1. Press C MODE : Select Heat . .
- TEMP 2. Press : Set the desired temperature. Min = 5°C, Max = 30°C. • Temperature range 5-16°C is Heat mode with 8°C operation with less of energy usage
- 3. Press MED+____ HIGH ____ or QUIET 💮
- Note : During 8°C mode active (temperature range 5-16°C), some operation such as QUIET, Hi POWER, TIMER OFF cannot use.

DRY OPERATION 8

For dehumidification, a moderate cooling performance is controlled automatically.

2. Press 🖉 👻 : Set the desired temperature. Min. 17°C, Max. 30°C.

Note : DRY mode fan speed is set to Auto only.

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9 MENU SETUP

For select more setting of Air conditioner such as Louver select, Hi Power, OFF Timer and other use MENU button



9.1 LOUVER SWING and HADA CARE FLOW OPERATION

Comfortable air flow can select from feature.



 To distribute air flow in both vertical and horizontal by swing the louver automatically.

HADA care flow operation

 Air flow upward to the ceiling, provide Indirect air flow to body and homogenize room temperature.

Note:

During HADA CARE FLOW mode, FIX button cannot active.

1. Press MENU button for enter menu selection



During triangle mark blink 🗈 can select menu by press TEMP. button.



MENU

 Enter Louver set by press MENU button again. triangle mark will stop blink and setting feature will be blink instead.



3. Select Louver swing or HADA CARE FLOW by press TEMP. button.



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4. Confirm selected feature by press MENU button again.



When feature had selected will return to menu selection display triangle mark will blink **b**.

5. Leave from menu setting display by select exit and press menu button





9.2 SILENT OPERATION (Outdoor Unit)

Keep outdoor unit operating silently to ensure either yourself or neighborhood will have a tight sleep in nighttime. By this feature, the cooling capacity will be optimized to deliver such silent experience. The silent operation can be selected from one of two purposes (Silent 1 and Silent 2).

There are three setting parameters: Standard level > Silent 1 > Silent 2

- · Though operating silently, the Cooling capacity is still prioritized to ensure having sufficient comfort inside the room.
- This setting is a perfect balance between the Cooling capacity and the Sound level of outdoor unit



- · Compromising the Cooling capacity to the Sound level in any circumstance where the outdoor unit's sound level is highly prioritized.
- . This setting has a purpose to reduce the maximum sound level of outdoor unit. Note:
- · While activating of Silent operation, inadequate cooling capacity may occur.

Silent Operation Setting

1. Press MENU button for enter menu selection



During triangle mark blink 💌 can select menu by press TEMP. button.



MENU



AUTO 🛠 2. Enter SILENT set by press MENU button triangle mark will stop blink and setting feature will be blink instead



3. Select SILENT operation by press TEMP. button



4. Confirm selected feature by press MENU button again

MENU



When feature had selected will return to menu selection display triangle mark will blink

5. Leave from menu setting display by select EXIT.



9.3 Hi POWER OPERATION

To automatically control room temperature and airflow for faster cooling heating operation (except in DRY and FAN ONLY mode)

1. Press MENU button for enter menu setting and press TEMP. button to select **Hi POWER**





3. Leave from menu setting display by select EXIT



9.4 ECO OPERATION

To automatically control room temperature to save energy

(except in DRY and FAN ONLY mode)

1. Press MENU button for enter menu setting and press TEMP. button to select ECO



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MENU

Blink both triangle and feature mark Feature not yet set EXIT

2. Confirm selected feature by press MENU button again.



► ECC Blink only triangle Feature already set EXIT





Note:

· Cooling operation; the set temperature will increase automatically 1 degree/ hour for 2 hours (maximum 2 degrees increase). For heating operation the set temperature will decrease.



9.5 FIREPLACE OPERATION

Keep indoor unit's fan blowing continuously during thermo off, to circulate heat from other sources over the room. There are three setting parameters: Default setting > Fireplace 1 > Fireplace 2

Fireplace 1:	
Fileplace I.	1.000

• During thermo off period, the indoor unit's fan will continue to run by the same speed, previously selected by end-user.

(Fireplace 2:

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· During thermo off period, the indoor unit's fan will continue to run at super-low speed, programmed from factory.

Fireplace Operation Setting

1. Press MENU button for enter menu setting and press TEMP. button to select FIREPLACE



2. Enter FIREPLACE set by press MENU button. triangle mark will stop blink and setting feature will be blink instead.



3. Select FIREPLACE operation by press TEMP. button



4. Confirm selected feature by press MENU button again.



- When feature had selected will return to menu selection display triangle mark will blink
- 5. Leave from menu setting display by select EXIT.



Note:

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- · While Fireplace operation on heating mode, indoor unit fan always runs and cold air breezing might be occurred.
- · Fireplace will operate in Heating mode only.

9.6 TIMER OFF OPERATION

(MAL)

To set the timer OFF when the air conditioner is operating.

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1. Press MENU button for enter menu setting and press TEMP. button to select TIMER OFF





2. Enter TIMER set by press MENU button triangle mark will stop blink and setting feature will be blink instead.





Select TIMER OFF by press TEMP. button. Can select TIMER OFF from 0.5 - 12hrs.



4. Confirm TIMER OFF by press MENU button.

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5. Leave from menu setting display by select EXIT.



Note:

• The setting will be saved for the next same operation.

Cancel TIMER OFF

6. During TIMER OFF already set (no.5) press MENU button and press TEMP. button to select TIMER OFF.

MENU ۸ TEMP. (I) •

Blink only triangle ©⊡0E Feature already set P-SEL EXIT

7. Press MENU button again will cancel TIMER OFF.



Blink both triangle and ► @OFF feature mark Feature not yet set

8. Leave from menu setting display by select EXIT.





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AUTO -S MENU

9.7 POWER-SELECTION OPERATION

This function is used when the circuit breaker is shared with other electrical appliances. It limits the maximum current and power consumption to 100%, 75%, or 50% and can be implemented by POWER-SELECTION. The lower percentage, the higher saving and also longer compressor lifetime.

- Due to the reason that POWER-SELECTION function limits the maximum current, inadequate cooling capacity may occur.
 - 1. Press MENU button for enter menu setting and press TEMP. button to select POWER-SEL

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2. Enter POWER-SEL setting by press MENU button again.

3. Select POWER-SEL level by press TEMP. button.



4. Confirm POWER-SEL level by press MENU button.

5. Leave from menu setting display by select EXIT.

MENU



10 MANUAL DEFORST OPERATION

To defrosting the heat exchanger of the outdoor unit during Heating operation Press and hold



11 DISPLAY LAMP BRIGHTNESS ADJUSTMENT

- To decrease the display lamp brightness or turn it off.
 - 1. Press and hold (「 「AN」 for 3 seconds until brightness level (d0, d l, d2 or d3) is shown on remote control LCD then release the button.



 In the examples of d I and d0, the lamp illuminates for 5 seconds before going off.

12 AUTO RESTART FUNCTION SETTING

This product is designed so that, after a power failure, it can restart automatically in the same operating mode as before the power failure.

Information

The product is shipped with Auto Restart function in the ON position. Turn it OFF if this function is not required.

How to turn ON the Auto Restart Function

 Press and hold the [OPERATION] button on the indoor unit for 3 seconds (3 beep sounds but OPERATION lamp does not blink).

How to turn OFF the Auto Restart Function

 Press and hold the [OPERATION] button on the indoor unit for 3 seconds (3 beep sounds and OPERATION lamp blink 5 time/sec for 5 seconds).

Notes :

 In case of ON timer or OFF timer are set, AUTO RESTART OPERATION does not activate.



To protect bad smell caused by the humidity in the indoor unit.

- If the b button is pressed once during "Cool" or "Dry" mode, the fan will continue to run for other 30 minutes, then it will turn off automatically. This will reduce the moisture in the indoor unit.
- To stop the unit immediately, press the more 2 times within 30 seconds.

TEMPORARY OPERATION

- In case of the misplaced or discharged remote control · Pressing the RESET button, the unit can start or
 - stop without using the remote control. · Operation mode is set on AUTOMATIC operation, preset temperature is 24°C and fan operation is automatic speed.

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15 **REMOTE CONTROL A-B SELECTION**

To separate using of remote control for each indoor unit in case of 2 air conditioners are installed nearly.

Remote Control B Setup.

- 1. Press RESET button on the indoor unit to turn the air conditioner ON.
- Point the remote control at the indoor unit.
 Push and hold button on the back side of Remote Control "00" will be shown on the display. (Picture 1)
- 4. Press CMODE during pushing . "B" will show on the display and "00" will disappear and the air conditioner will turn OFF. The Remote Control B is memorized. (Picture 2)
- Note: 1. Repeat above step to reset Remote Control to be A.
 - 2. Remote Control A has not "A" display.
 - 3. Default setting of Remote Control from factory is A.



16 OPERATION AND PERFORMANCE

- 1. Three-minute protection feature: To prevent the unit from being activated for 3 minutes when suddenly restarted or switched to ON
- 2. Preheating operation: Warm up the unit for 5 minutes before the heating operation starts
- 3. Warm air control: When the room temperature reaches the set temperature, the fan speed is automatically reduced and the outdoor unit will stop
- Automatic defrosting: Fans will stop during defrost operation.
- 5. Heating capacity: Heat is absorbed from outdoors and released into the room. When the outdoor temperature is too low, use another recommended heating apparatus in combination with the air conditioner.
- 6. Consideration for accumulated snow: Select the position for outdoor unit where it will not be subjected to snow drifts, accumulation of leaves or other seasonal debris.
- 7. Some minor cracking sound may occur when unit operating. This is normal because the cracking sound may be caused by expansion/ contraction of plastic.

Note: Item 2 to 6 for Heating model

Air conditioner operating conditions

Temp. Operation	Outdoor Temperature	Room Temperature
Heating	–15°C ~ 24°C	0°C ~ 28°C
Cooling	–15°C ~ 46°C	21°C ~ 32°C
Dry	−15°C ~ 46°C	17°C ~ 32°C

*If connected to multiple type, please refer to information provided with outdoor unit.

MAINTENANCE

Firstly, turn off the circuit breaker.

Indoor Unit and Remote Control

- · Clean the indoor unit and the remote control with a wet cloth when needed
- · No benzine, thinner, polishing powder or chemically-treated duster.

Air filters

- Clean every 2 weeks. 1 Open the air inlet grille
 - 2. Remove the air filters.
 - 3. Vacuum or wash and then dry them.
 - 4. Reinstall the air filters and close the air inlet grille.

18 TROUBLESHOOTING (CHECK POINT

Cooling or Heating is abnormally low. The unit does not operate.

• The power main switch is turned off ٠ The circuit breaker is

ON timer is set.

- The filters are blocked with dust • The temperature has been set improperly.
- activated to cut off the power supply.
- The windows or doors are opened.
- The air inlet or outlet of the outdoor unit is blocked
- Stoppage of electric current The fan speed is too low
 - The operation mode is FAN or DRY POWER SELECTION function is
 - set 75% or 50% (This function is depend on remote controller).

19 WIRELESS LAN CONNECTION

Toshiba Home AC Control

Please visit the application store on your device to download and install Toshiba Home AC Control application.



Application

Keyword : Toshiba Home AC Control

About Toshiba Home AC Control

- Toshiba Home AC Control can control AC operation by Smartphone or tablet (mobile device) via internet connection.
- Everywhere control, control software run on Cloud system and mobile device can set and monitor AC operation via internet connection.
- 3. Everyone can control, 1 Wireless adapter maximum 5 User (use 1 email register).
- Multi AC system control, 1 user can control 10 AC.
 Group control.
- 5.1 Can create and control 3 groups of AC.
- 5.2 Can control max 10 AC per group.

Note:

- 1. Adapter can register only 1 email address, if register with new email, current email will be invalid.
- 2.1 email address can use for register 5 devices for control same AC.

Register process

Open an application and follow register for User registration.



1 Tab Register



(5) Enter password by 6-10 characters, combination of alphabet and number







6 Check for term and condition

Toshiba Home AC Control application support



iOS : 9.0 or later.



Android : Version 5.0 or later











Confirm information

④ Enter user name



(8) Information will be submitted to email, click link to confirm Log in to Toshiba Home AC Control application

① Connect Wireless adapter to A/C and turn on power supply.



Built-in type, Wireless adapter already install with unit.



Add Wireless adapter for control by Toshiba Home AC Control application.



① Select "Add AC (Adapter)" from both display above.



*Note

- 1. In case of Wi-Fi router change or Email for register change need to re-process for add Wireless adapter again
- (Built-in type : Press MODE button at Remote controller 5 seconds for active AP mode).In case of change Wireless adapter to use with other A/C need to factory reset and re-process for add Wireless adapter again
- (Built-in type : Press MODE button at Remote controller 5 seconds and select "rb").

Add Wireless adapter for control by Toshiba Home AC Control application.

3 AC (adapter) connect

④ Active Wireless adapter by Remote controller



Home screen





Mode select for Toshiba Home AC Control application.

Provide for 5 operation modes



Heat





Fan only









Group operation.

Maximum 3 groups 1 Group maximum = 10 units. Add group

			10:48
≔	Select	Ē	₽
0		Set / Room	:0
O	1st floor		:
٢	Living Room	25/28 °C	:
O	Bed Room 🗱	25 / 28 °C	:
٢	Kitchen 💲	25/28 °C	:
٢	Child Room		:
۲	Child Roo1 💸	-/- °C	:
٢	Child Roo2	-/- °C	:
O	Den 🔆	25 / 28 °C	:
O	Bath Room	-/- °C	:
Add AC	(Adapter)		

≣	Select	▼⊿ ∎ 10:48 C ☆
(0)	All AC	×
	1st floor	Add Group
	Living Room	Delete Group
	Bed Room	* Operation Setting
	Kitchen	35 25/28 °C
0	Child Room	:
۲	Child Roo1	☆ -/- °C ፤
۲	Child Roo2	(A) -/- ℃ ;
	Den	🔆 25/28 °C 🚦
	Bath Room	⊘ -/- °C :
Add AC	(Adapter)	



Add AC in group





Delete AC in group







 The power consumption displayed is just an estimate as it is calculated simply. It may sometimes differ from the result measured by the power meter.



Note :

- The Wireless Adapter must be installed, maintained, repaired and removed by a qualified installer or qualified service person.
 Contact dealer and/or service center when equipment is malfunction.

TOSHIBA